

Volunteering Agreement

Volunteering with Sustrans

When volunteering with us, you agree to the expectations mentioned below. This is to make sure that everyone's supported and have a positive volunteering experience.

Our commitment to you

What you can expect from us:

- A clear introduction to Sustrans and your volunteering activities.
- The information you need to do your activities and to keep yourself and others safe.
- To be treated fairly and with respect.
- That we will always act on reports of unacceptable behaviour experienced or witnessed when volunteering.
- The opportunity to connect with other volunteers.
- To cover the volunteering expenses that you have agreed with a Sustrans employee.
- Confidentiality of personal data and records as agreed in our privacy statement.

Your commitment to us

What we can expect of you:

- To do your agreed volunteering activities responsibly and safely.
- Treat others you meet when volunteering with fairness and a respectful and supportive attitude.

- To let us know about any unacceptable behaviour you might experience or witness when volunteering.
- To follow Sustrans' guidance relevant to your volunteering.
- Attend relevant training and meetings for your volunteering activities.
- Reply to communications from Sustrans employees and other volunteers, if expected of you for your activities.
- To record your volunteering activities on our online volunteering platform (Assemble).

Sustrans may end your volunteering if you do not follow this agreement or our Volunteering for everyone standard.

If you have any questions about this agreement, please reach out to the Sustrans-wide Volunteering team on: sustransvolunteersuk@sustrans.org.uk

You can also find our [FAQs](#) on our Get Involved pages on the website.